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indices to measure performance relating outcomes, value, & expenditure from information technology



To learn is human:

Conference on the Failures of the Adoption of IT in Healthcare

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Location: *University of Toronto, Faculty Club, November 11-12, 2004*

Cost: \$49.00 Cdn (total cost includes lunch for both days) **maximum enrollment is 80 attendees.**

Agenda

Day One What happened?

8:30 – 8:45 *Opening remarks – Kevin Leonard, University of Toronto*

8:45 – 9:45 *The Global eHealth Initiative – Learning from ventures worldwide
Alex Jadad, Center for Global eHealth Innovation, University Health Network*

9:45 – 10:45 *Failures and Successes: How they have changed us
Tom Rosenal, Calgary Health Region*

10:45 *Break*

11:00 - 12:00 *The Success-Failure Profile: Predicting Success or Failure with Clinical
Computer Innovation
Janis Smith, Vanderbilt University*

12:00 – 1:30 *Lunch
A Global Perspective on Lessons Learned, Change and the Need for Measurement -
Dean Sittig, Kaiser Permanente*

1:45 – 2:45 *Can we learn from what happened? Creating Agents for Change
Glen Geiger, Sunnybrook Hospital
Dominic Covvey, WIHIR
Dan Gordon, Praxia*

2:45 *Break*

3:00 – 4:00 *The Community Care Experience – Different Approaches
Camille Orridge, Toronto Community Care Access Center
Tina Mah-Sanscartier, Waterloo Region Community Care Access Center*

4:00 – 4:45 *A technology vendor's experience
David Lewis, Dataglider*



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Day Two

Let's begin the measurement

8:30 – 8:45 *Opening remarks – Statement of Objectives*

Facilitators: Kevin Leonard, Dean Sittig

8:45 – 9:30 *Health System Accountability through Performance Measurement*

- An Alberta Example

Shaukat Moloo, Alberta Health & Wellness

Discussant: Hy Eliasoph, Deloitte Inc

9:30-10:15 *Using information and technology in the measurement and evaluation*

Michael Carter, Mechanical and Industrial Engineering, University of Toronto

10:15- 11:00 **Breakout session 1**

Identifying cost indicators

11:00 – 11:45 *Report back and consensus*

12:00 – 1:00 *Lunch*

1:15 – 2:00 **Breakout session 2**

Identifying infusion indicators

2:00 – 2:45 *Report back and consensus*

2:45 – 3:30 **Breakout session 3**

Identifying outcome indicators

3:30 – 4:15 *Report back and consensus*

4:15 *Closing remarks*