



*A guide to improving
our healthcare system*

Kevin J. Leonard Ph.D.

A Prescription for Patience:

A guide to keeping our healthcare system healthy!

This is a book that is targeted at all patients. Throughout the book, I present how changing technology has affected our society in a number of industries (education, banking and sports/entertainment) culminating in a discussion on healthcare. I discuss my role in each of these industries as a change agent and illustrate how the industries have matured as a result of rising consumerism and greater expectations relating to information access and delivery. The overall objective is, through the art of storytelling, to illustrate how each of these industries has dealt with *change and changing technology* and the similarities (and differences) when compared to healthcare. Hopefully, these illustrations will provide insight into moving the healthcare industry forward as well as an incentive to all consumers, the healthy and the patients, to become more involved in their own care and health management and to expect more from health providers.

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