



To learn is human:

Conference on the Failures of the Adoption of IT in Healthcare

November 11-12, 2004

Toronto Canada

Thank you for attending the 2004 Improve-It-Institute Conference. Your input is important to us. Please take a few minutes to complete this question and answer form so we can better serve you in the future!

1. **Did this conference meet or exceed your expectations?** Yes No
Please explain.

2. **Which areas do you feel should have been focused on more?**

3. **Which areas do you feel should have been focused on less?**

4. **Were there any topics you would have liked to see that were not present?**

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indices to measure performance relating outcomes, value, & expenditure from information technology



5. Are these types of conferences worthy of being an annual event? Yes No
If the answer to the above is yes, would you or a representative attend?

6. Please rate the University of Toronto Faculty Club:
_____ Excellent _____ Good _____ Fair _____ Poor

7. Please rate the 2004 Improve-IT Institute Conference overall:
_____ Excellent _____ Good _____ Fair _____ Poor

Name (optional): _____

Please return this form to Kevin Leonard at the conclusion of the conference.
Alternatively, you can fax (416-861-1281) or e-mail (info@improve-it-institute.org) your completed form. Thank you.